



Customer Product Replacement Form

Name: _____ Date (Today) _____

Jewltique by Inspiranza Designs offers an incredible customer replacement policy. jewltique makes every effort to provide the best product we possibly can and incorporates genuine crystals, semi-precious stones and handmade glass from around the world set in a variety of metals including sterling, plated, stainless and base metals. Occasionally, however, in spite of our best efforts, a defect may occur. Because customer satisfaction is our number one priority, we offer the following Replacement Policy:

jewltique 90 Day Guarantee

In the event that your jewltique purchase should have a manufacturer's defect, your purchase can be returned to jewltique for repair or replacement up to 90 days from purchase. jewltique will cover all handling fees as well as the expense of shipping the repaired item back to the customer on all items returned to Jewltique within 30 days of purchase. For items returned past 30 days, but before 90 days, please include a \$10 check payable to Inspiranza Designs to cover the shipping and handling fees. To receive your replacement item, simply complete the form provided below and return it along with your dated sales receipt and defective item to:

Inspiranza Designs
Attn: Customer Relations
530 E. Washington
Millstadt, IL 62260

The Replacement Policy does NOT cover normal wear and tear of items that are lost. Discoloration due to exposure to chemicals, make-up, swimming pools, hot tubs or bathing is not covered under our Replacement Policy.

Replacement Description (indicate replacement item if returning item is no longer available)	Size	Item Number

Customer Name: _____

Address: _____

Telephone Number: _____

Email: _____

Date of Purchase: _____

Name of jewltique Sales Representative: _____

Inspiranza Designs Office Use Only		
____ Repaired	____ Replaced	____ Exchanged
Processed by _____	Date _____	Ship Date _____